



IOWA COUNTY DIRECTORY OF SERVICES

***Prepared by the MultiCultural Outreach Program
through the
Southwest Wisconsin Community Action Program***

***With special thanks to the Alliant Energy Foundation
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Please Note – Efforts were made for this directory to be inclusive of all programs and services in Iowa County. Additional agencies, organizations and services can be added. Please contact MCOP at 608-642-1753 to be included in future revisions.

*Prepared by the MultiCultural Outreach Program (MCOP)
P.O. Box 414, Dodgeville, WI 53533 Phone - 608-642-1753 <http://mcopwi.org/>*

TABLE OF CONTENTS

Children and Family Services

Page 5	Birth to Three Program
Page 6	Child Care - Family Connections of SW Wisconsin
Page 7	Child Protective Services
Page 8	Domestic Abuse
Page 9	Head Start
Page 10	Nutrition Education
Page 11	Wisconsin Shares

Clothing

Page 12	Bargain Nook
Page 13	Southwest Community Action Program – We Care

County Government

Page 14	Aging and Disability Resource Center
Page 15	Iowa County Child Support Agency
Page 16	Iowa County Clerk of Circuit Court
Page 17	Iowa County Clerk
Page 18	Iowa County Department of Social Services
Page 19	Iowa County Health Department
Page 20	Iowa County Sheriff's Department
Page 21	Iowa County Register of Deeds
Page 22	UW-Extension Iowa County

Employment

Page 23	Iowa County Job Center
Page 24	Department of Workforce Development

Food and Nutrition

Page 25	Emergency Food -- SWCAP
	<u>Food Pantries</u>
Page 26	Arena Community Pantry
Page 27	Barneveld Area Food Pantry
Page 28	Second Harvest Mobile Pantry Program
Page 29	Darlington SWCAP Food Pantry
Page 30	Dodgeville -- SWCAP Food Pantry
Page 31	Foodshare
Page 32	Women, Infants and Children Nutrition Program (WIC)

Prepared by the MultiCultural Outreach Program (MCOP)

P.O. Box 414, Dodgeville, WI 53533 Phone - 608-642-1753 <http://mcpwi.org/>

Healthcare

Page 33	BadgerCare Insurance
	<u>Clinics</u>
Page 34	Dean Clinic-Barneveld
Page 34	Dean Clinic-Dodgeville
Page 34	Dean Clinic-Mineral Point
Page 35	Mineral Point Medical Center-Dodgeville
Page 35	Mineral Point Medical Center-Mineral Point
Page 36	River Valley Medical Clinic
Page 37	Spring Green Medical Clinic
Page 38	Upland Hills Clinic – Highland
Page 38	Upland Hills Clinic – Montfort
Page 38	Upland Hills Clinic – Spring Green
	<u>Dental</u>
Page 39	Access Dental
	<u>Eye Care</u>
Page 40	Vision USA
	<u>Free Clinic</u>
Page 41	Community Connections Free Clinic, Dodgeville
	<u>Hospitals</u>
Page 42	St. Mary’s Hospital – Madison
Page 43	Upland Hills Hospital – Dodgeville
	<u>Mental Health</u>
Page 44	Unified Community Services
	<u>Public Health</u>
Page 45	Iowa County Health Department
	<u>Reproductive Health</u>
Page 46	Neighborhood Health Partners
	<u>Substance Abuse</u>
Page 47	Unified Community Services
Page 48	Women’s Wellness

Housing and Energy

Page 49	Emergency Assistance -- SWCAP
Page 50	Heating Assistance -- SWCAP
Page 51	Home Safety – SWCAP
Page 52	Rental Assistance – SWCAP

Law Enforcement

- Page 53 Arena Police Department
- Page 54 Avoca Police Department
- Page 55 Dodgeville Police Department
- Page 56 Highland Police
- Page 57 Iowa County Sheriff's Department
- Page 58 Mineral Point Police Department
- Page 59 Spring Green Police

Legal Assistance

- Page 60 Attorney – Angel & Angel

Libraries

- Page 61 Barneveld Public Library
- Page 62 Cobb Public Library
- Page 63 Dodgeville Public Library
- Page 64 Livingston Public Library
- Page 65 Mineral Point Public Library
- Page 66 Montfort Public Library

Schools

- Page 67 Dodgeville School District
- Page 68 Highland Schools District
- Page 69 Iowa-Grant School District
- Page 70 River Valley School District

Substance Abuse

- Page 71 Alcoholics Anonymous/Serenity Club

Transportation

- Page 72 County Taxi
- Page 73 Medical Transportation Management
- Page 74 SWCAP – Lift

Other

- Page 75 Skills Enhancement

CHILDREN AND FAMILY SERVICES - Birth to Three Program

Unified Community Services
1122 Professional Dr.
Dodgeville, WI 53533
Phone - 608 935 2776
Phone – 800 362 5717, 24/7 Emergency Crisis Line

DESCRIPTION OF SERVICES – The Birth to Three Program is an early intervention program for infants and toddlers with developmental delays and disabilities.

- We have some assessment forms in Spanish.
- We use the language line for translating in emergencies. Otherwise translation is offered on the phone or in person.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

Additional information

Children receive services based on need
Co-pays may apply

CHILDREN AND FAMILY SERVICES – Child Care

Family Connections of Southwest Wisconsin
110 W. Adams St.
Platteville, WI 53818
Phone - 800 267 1018

www.familyconnectionswwi.org

DESCRIPTION OF SERVICES – Family Connections uses its resources to improve the quality, accessibility, and affordability of child care. They help prepare, educate, and support families, childcare providers and the public.

- We have material translated into Spanish. Some family resources and child care trainings are in Spanish.
- Our translating services is hired out and contracted.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

Additional information

An address may be requested

CHILDREN AND FAMILY SERVICES - Child Protective Services

Iowa County Department of Social Services
300 W. Chapel St.
Dodgeville, WI 53533
Phone - 608 930 9801

www.iowacounty.org
icdss@iowacouty.org

DESCRIPTION OF SERVICES – The Iowa County Department of Social Services provides Child Protective Services where they investigate reports of child mistreatment.

- We have some material in Spanish. We use a poster to help determine language needs. We have an application in Spanish.
- We use the language line for interpreting needs and at times have in person translation available.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

Additional information

An ID may be requested.

CHILDREN AND FAMILY SERVICES - Domestic Abuse & Emergency Shelter

Family Advocates
202 N. Main St.
Dodgeville, WI 53533
Phone - 608 930 1636
Phone - 800 924 2624 24 hr. crisis line

www.familyadv.org

DESCRIPTION OF SERVICES – Family Advocates serves victims of sexual assault and family abuse. They offer a 24 hour crisis line, emergency shelter, counseling, support groups, and advocacy.

- We have some forms in Spanish.
- We have an interpreter and use the language line for translation.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

CHILDREN AND FAMILY SERVICES - Head Start

Southwest Community Action Program
149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326
Phone – 800 704 8555

www.swcap.org
swcaphs@mhtc.net

DESCRIPTION OF SERVICES – The Head Start Program provides free preschool program with a variety of health, educational and family services.

- We have some materials available in Spanish.
- We offer translation in person and by phone.
- We have no specific person answering the phone for non-English speakers.
- We have a phone system to accommodate non-English speakers.
- No documentation needed for services.

Additional information

Children ages 3-5
To apply: 1-800-494-8899 or 608-935-5422
Income guidelines apply

CHILDREN AND FAMILY SERVICES - Nutrition Education

UW-Extension Iowa County
303 W. Chapel St.
Dodgeville, WI 53533
Phone - 608 930 9850

www.iowa.uwex.edu

DESCRIPTION OF SERVICES – Through the Wisconsin Nutrition Education Program in Iowa County, low income families and individuals learn to choose healthy diets, food safety, growing food, and budgeting for food.

- We have several publications on parenting, food and nutrition, money, home, and garden that are translated into Spanish.
- We offer a translation service via the Social Services language phone line.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

CHILDREN AND FAMILY SERVICES - Wisconsin Shares Child Care

Iowa County Department of Social Services
300 W. Chapel St.
Dodgeville, WI 53533
Phone - 608 930 9801

www.iowacounty.org

DESCRIPTION OF SERVICES – The Wisconsin Shares Child Care Program pays a portion of child care costs for low income families.

- We have an application translated into Spanish.
- We offer translation via the Use language phone line.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- Some documentation needed for services.

Additional information

Income documentation is needed

CLOTHING

Bargain Nook
242 High St.
Mineral Point, WI 53565
Phone - 608 987 3774

Bargain Nook
211 Main Street
Darlington, WI 53530
Phone – 608 776 4665

Bargain Nook
E5016 Hwy 14
Spring Green, WI 53588
Phone – 608 588 7661

www.hodancenter.org

DESCRIPTION OF SERVICES – The Bargain Nook offers low cost resale clothing and household items.

- We have no material translated into Spanish.
- We have translating services available.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

CLOTHING – We Care

Southwest Community Action Program
149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326
Phone – 800 704 8555

www.swcap.org

DESCRIPTION OF SERVICES - SWCAP can provide emergency clothing through We Care.

- We have some materials available in Spanish.
- We offer translation in person and by phone.
- We have no specific person answering the phone for non-English speakers.
- We have a phone system to accommodate non-English speakers.
- No documentation needed for services.

Additional information

Clothing, diapers, and household supplies
Use Ext.213

COUNTY GOVERNMENT

Aging and Disability Resource Center
303 W. Chapel St.
Dodgeville, WI 53533
Phone - 608 930 9835

www.adrcswwi.org

DESCRIPTION OF SERVICES – The Aging & Disability Resource Center provides services, information, and resources for older adults, people with physical and developmental disabilities, their caregivers, friends, and families.

- We have some materials available in Spanish and Hmong.
- We offer translation via phone translation service.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

COUNTY GOVERNMENT

Iowa County Child Support Agency
222 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 0390

www.iowacounty.org

DESCRIPTION OF SERVICES – The Child Support Agency provides assistance in collecting child support, determination of paternity, and other related child support matters.

- We have some materials available in Spanish.
- We offer translation via the phone translation line.
- We have no specific person answering the phone for non-English speakers.
- We have a phone system to accommodate non-English speakers.
- Some documentation needed for services.

Additional information

Proof of identification is required

COUNTY GOVERNMENT

Iowa County Clerk of Circuit Court
222 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 0395

www.iowacounty.org

DESCRIPTION OF SERVICES – The County Clerk manages civil, small claims, family, criminal and traffic cases, records for divorce or criminal cases, alimony and support payments, passport registration.

- We have some materials available in Spanish specifically for the court.
- We offer translation by the phone translation line.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documentation needed for services.

COUNTY GOVERNMENT

Iowa County Clerk
222 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 0399

www.iowacounty.org

DESCRIPTION OF SERVICES – The County Clerk issues licenses and permits and election information.

- We have some materials available in Spanish.
- We offer translation if we can be notified ahead of time.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- Some documentation needed for services.

Additional information

If a person had foreign documents or ID's, they are responsible to have them translated

COUNTY GOVERNMENT

Iowa County Department of Social Services
300 W. Chapel St.
Dodgeville, WI 53533
Phone - 608 930 9801

www.iowacounty.org

DESCRIPTION OF SERVICES – The Department of Social Services provides an array of quality services and community based support for individuals and families, economic support, adult services to qualifying individuals.

- We have an application in Spanish and a poster for non-English speakers.
- We use the language phone line or in person for translating services.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- Some documents may be necessary for services.

Additional information

Some ID's, proof of income, or residency documentation may be necessary depending on the type of service

COUNTY GOVERNMENT

Iowa County Health Department
303 W. Chapel St.
Dodgeville, WI 53533
Phone - 608 930 9870

www.iowacounty.org

DESCRIPTION OF SERVICES – The Health Department provides public health services and information including immunizations, environmental health, home nursing, Well Woman Program for wellness screenings for women 45-64.

- We have a brochure that lists our services and some forms that cover topics like vaccine information in Spanish.
- We use the language line or in person for translating services.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documents are necessary for services.

COUNTY GOVERNMENT

Iowa County Sheriff's Department
1205 N. Bequette
Dodgeville, WI 53533
Phone - 608 935 3314
Phone - 608 935 5827

www.iowacounty.org

DESCRIPTION OF SERVICES - Law Enforcement

- We have some materials in Spanish.
- We use the language phone line for interpreting services or at times in person, we also the computer for translating.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- Some documents may be necessary for services.

Additional information

Positive identification may be necessary in some instances

COUNTY GOVERNMENT

Iowa County Register of Deeds
222 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 0396

www.iowacounty.org

DESCRIPTION OF SERVICES – The Register of Deeds registers births, deaths, marriages, deeds, and mortgages.

- We have some materials and forms in Spanish.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documents are necessary for services.

COUNTY GOVERNMENT

University of Wisconsin-Extension - Iowa County
303 W. Chapel St.
Dodgeville, WI 53533
Phone - 608 930 9850

www.iowa.uwex.edu

DESCRIPTION OF SERVICES – UW-Extension provides teaching, learning, leading, and serving the community providing resource and information on parenting, money management, food and nutrition, home and garden. We have publications on parenting, food and nutrition, money, home, and gardening that have been translated into Spanish.

- We use Social Services language phone line for interpreting services.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documents are necessary for services.

EMPLOYMENT

Iowa County Job Center
201 S. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 3116
Phone - 608 574 0759

www.jobcenter.org

DESCRIPTION OF SERVICES – The Job Center provides services for employers seeking employees and job seekers with assistance with planning, job training and placement.

- We have some documents translated into Spanish. We have a poster in other languages.
- We use the language phone line for interpreting services.
- We have no specific person answering the phone for non-English speakers.
- We have a phone system to accommodate non-English speakers.
- No documents are necessary for services.

Additional information

Open Wednesday and Thursday

EMPLOYMENT - Unemployment/Workers Comp

Department of Workforce Development
201 E. Washington Ave.
Madison, WI 53703
Phone - 800 822 5246

www.dwd.state.wi.us/ui

DESCRIPTION OF SERVICES – Workforce Development provides job services, training, and employment assistance.

- We have some materials translated into Spanish.
- We have no translating services.
- We have no specific person answering the phone for non-English speakers.
- We have a phone system to accommodate non-English speakers.
- Some documents are necessary for services.

Additional information

Employment information may be necessary
Access to Unemployment Benefits and Workman's Compensation

FOOD AND NUTRITION - Emergency Food

Southwest Community Action Program
149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326
Phone – 800 704 8555

www.swcap.org

DESCRIPTION OF SERVICES - SWCAP provides access to emergency food.

- We have some materials translated into Spanish.
- We some translating available in person and by phone.
- We have no specific person answering the phone for non-English speakers.
- We have a phone system to accommodate non-English speakers.
- No documents are necessary for services.

FOOD AND NUTRITION - Food Pantries

Arena Community Pantry
345 West St.
Arena, WI 53503
Phone - 608 753 2078

DESCRIPTION OF SERVICES

- We have no material in Spanish.
- We have no Spanish speaking staff members.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- Proof of residency is required.

Additional information

ID and proof of address is required, hours 2nd & 4th Wednesday, 4-6pm

FOOD AND NUTRITION - Food Pantries

Barneveld Area Food Pantry
505 Swiss Lane
Barneveld, WI 53507
Phone - 608 924 8621

DESCRIPTION OF SERVICES – The Food Pantry provides food free of charge for persons in need.

- We have some material in Spanish and signs are posted in English and Spanish.
- We have no Spanish speaking staff members.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documents are necessary for services.

Additional information

Open Wednesdays, 9:30am to 3:30pm

FOOD AND NUTRITION - Food Pantries

Second Harvest Mobile Pantry Program
726 Main St.
Highland, WI 53543
Phone - 608 223 9121

www.secondharvestmadison.org

DESCRIPTION OF SERVICES – The Food Pantry provides food free of charge for persons in need.

- We have a flyer in Spanish that is available on-line.
- We have no Spanish speaking staff members.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- No documents are necessary for services.

Additional information

Last Monday of the month, 4:30 PM

FOOD AND NUTRITION - Food Pantries

Southwest Community Action Program
1033 N Main St
Darlington, WI 53530
Phone – 608 776 3500
Phone - espanol 608 935 2326

www.swcap.org

DESCRIPTION OF SERVICES – The Food Pantry provides food items for persons in need.

- We have some materials translated into Spanish.
- We have a bilingual employee. To make an appointment call 608-935-2326 ext. 200 and leave a message.
- We have no specific person answering the phone for non-English speakers.
- Our phone system accommodates non-English speakers.
- Some documentation maybe necessary for services.

Additional information

Photo Identification and a proof of residency (bill with the same name on the ID)

FOOD AND NUTRITION - Food Pantries

Iowa County SWCAP Food Pantry
149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326 ext.218

www.swcap.org

DESCRIPTION OF SERVICES

- We have some materials translated into Spanish.
- We have a Bilingual employee on staff.
- We have no specific person answering the phone for non-English speakers.
- Our phone system accommodates non-English speakers.
- No documents are necessary for services.

Additional information

Monday, Tuesday, Thursday 8:30 – 3:00

FOOD AND NUTRITION - Foodshare

Iowa County Department of Social Services
300 W. Chapel St.
Dodgeville, WI 53533
Phone - 608 930 9801

www.iowacounty.org
icdss@iowacouty.org

DESCRIPTION OF SERVICES – The Department of Social Services Foodshare Program provides food assistance to eligible households.

- We have some materials and posters to help determine language needs, and we have an application in Spanish.
- We use the language translation phone line for non-English speaking calls.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- Proof of residency is required for services.

Additional information

Income guidelines apply
Photo ID is required

FOOD AND NUTRITION - WIC

Southwest Community Action Program
149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326

www.swcap.org

DESCRIPTION OF SERVICES – The SWCAP Women, Infants & Children Nutrition Program provides food and nutrition services to pregnant women, new mothers, infants and young children.

- We have some materials translated into Spanish.
- We have staff that speak Spanish and can be reached by the phone.
- We have no specific person answering the phone for non-English speakers.
- Our phone system accommodates non-English speakers.
- No documentation necessary for services.

Additional information

Income guidelines apply

Proof of residency such as a bill with your name on it is accepted

HEALTHCARE - BadgerCare Insurance

Iowa County Department of Social Services
300 W. Chapel St.
Dodgeville, WI 53533
Phone - 608 930 9801

www.iowacounty.org
icdss@iowacouty.org

DESCRIPTION OF SERVICES – BadgerCare provides free or low cost health coverage to uninsured working families with children.

- We have some materials and posters to help determine language needs, and we have an application in Spanish.
- Our office uses the telephone translation service and the language interpretation phone line.
- We have no specific person answering the phone for non-English speakers.
- We have no phone system to accommodate non-English speakers.
- Proof of residency is required.

Additional information

Income guidelines apply
Photo ID is required

HEALTHCARE - Clinic

Dean Clinic – Dodgeville
800 Compassion Way
Dodgeville, WI 53533
Phone - 608 935 3301

Dean Clinic – Mineral Point
227 Commerce Street
Mineral Point, WI 53565
Phone – 608 987 2391

Dean Clinic – Barneveld
103 Quail Ridge Dr.
Barneveld, WI 53507
Phone - 608 924 3939

www.deancare.com

DESCRIPTION OF SERVICES – The Dean Clinics in Dodgeville, Barneveld and Mineral Point are general providers of non-emergency medical care for individuals and families. Insurance or fee-for-service is required.

- We have no materials translated into Spanish.
- We use the Interpreter telephone line for translation assistance and we have some staff members have language interpreting skills.
- There is no specific person to talk to for non-English speakers.
- We have phone accomodation for non-English speakers.
- It is important to bring proof of address with each patient.

HEALTHCARE - Clinic

Mineral Point Medical Center
1204 Joseph St.
Dodgeville, WI 53533
Phone - 608 935 2308

Mineral Point Medical Center
104 High St.
Mineral Point, WI 53565
Phone - 608 987 2346

www.mineralpointmedicalcenter.com

DESCRIPTION OF SERVICES – The Mineral Point Medical Center, located in both Mineral Point and Dodgeville, is a general provider of non-emergency medical care for individuals and families. Insurance or fee-for-service is required.

- We have some forms translated and use the internet for translation.
- We have two Spanish speaking providers for phone translation and assistance.
- We have a special person for a non-English speaking person to talk with.
- We have no phone system to accommodate non-English speakers.
- No documents are necessary for services.

HEALTHCARE - Clinic

River Valley Medical Clinic
436 Sunrise Dr.
Spring Green, WI 53588
Phone - 608 588 2502

www.ghcscw.com

DESCRIPTION OF SERVICES

- Our office has some forms, some information in Spanish.
- We use phone line translation.
- We have no Spanish speaking staff members to answer telephone calls.
- We have no telephone accommodation for Spanish Speaking residents.
- No documents are necessary for services.

HEALTHCARE - Clinic

Spring Green Medical Center
150 E. Jefferson St.
Spring Green, WI 53588
Phone - 608 588 7413
Phone - 608 643 6321

www.richlandhospital.com

DESCRIPTION OF SERVICES

- We have some of our forms in Spanish and have them on our website.
- Our office uses Online interpretation using Skype-type service.
- We have no staff that speaks Spanish.
- We have no phone system to accommodate non-English speakers.
- Some documentation maybe necessary for services.

Additional information

ID is required

HEALTHCARE - Clinic

Upland Hills Clinic – Highland
551 N. Main St
Highland, WI 53543
Phone - 608 929 4518

Upland Hills Clinic - Montfort
202 W. Hwy 18
Montfort, WI 53569
Phone - 608 943 6308

Upland Hills Clinic - Spring Green
156 W. Jefferson St.
Spring Green, WI 53588
Phone - 608 588 2600

www.uplandhillshealth.org

DESCRIPTION OF SERVICES

- No information is available in Spanish.
- Our office uses the automated phone service for translation or we may use the school teachers.
- We have no Spanish speaking staff members to answer the phone.
- We have no phone system to accommodate non-English speakers.
- No documents are necessary for services.

HEALTHCARE - Dental

Access Dental
103 Fountain St.
Dodgeville, WI 53533
Phone - 608 935 5550

www.accesscommunityhealthcenters.org

DESCRIPTION OF SERVICES

- Some information is available in Spanish. Some forms are in Spanish We have a Spanish brochure.
- We have the ability to translate with the I-pad linked to video, includes sign language.
- We have no Spanish speaking staff members to answer the phone.
- Our phone system can accommodate non-English speakers.
- Some documents may be necessary for services. Proof of residency is required.

Additional information

Uninsured bring picture ID, monthly income statement, children bring birth certificates, payment on sliding scale

HEALTHCARE - Eye Care

Vision USA
6510 Grand Teton Plaza Suite 310
Madison, WI 53719
Phone - 877 435 2020

www.woa-eyes.org

DESCRIPTION OF SERVICES – Vision USA provides free eye exams to low income uninsured individuals.

- Some information is available in Spanish. Application for services is in Spanish.
- We have no translators at our office but participating optometrists can provide assistance.
- We have no Spanish speakers on our staff to answer the phone.
- We have no phone system to accommodate non-English speakers.
- Documents may be necessary for services.

Additional information

Income verification is required
Also operates Sight for Students Program
For eyeglasses only

HEALTHCARE - Free Clinic

Community Connections Free Clinic
101 E. Fountain St.
Dodgeville, WI 53533
Phone - 608 930 2322

www.cfcwi.org

DESCRIPTION OF SERVICES – Community Connections Free Clinic provides non-emergency, free, basic health care on a walk-in basis.

- Some information is available in Spanish. Some forms are in Spanish.
- Our office has the ability to translate on the phone or in person. We have volunteer interpreters available during office hours.
- We have a Spanish speaking staff member to answer the phone – ask for Rebecca Steffes.
- We have no phone system to accommodate non-English speakers.
- Documents may be necessary for services.

Additional information

Hours: 5:30 to 7:30 Tuesday and Thursday
Interpreters available by phone during open hours

HEALTHCARE - Hospital

St. Mary's Hospital
700 Park St.
Madison, WI 53715
Phone - 608 251 6100

www.stmarysmadison.com

DESCRIPTION OF SERVICES

- Some information is available in Spanish. Some forms are in Spanish and we have our assessment form in Spanish.
- Our office has the ability to translate on the phone or in person as some staff speak Spanish. We use the language line if need be and video translation.
- We have no Spanish speaking staff members to answer the phone.
- We have a phone system to accommodate non-English speakers.
- No documents necessary for services.

Additional information

Entire website is in Spanish

HEALTHCARE - Hospital

Upland Hills Hospital
800 Compassion Way
Dodgeville, WI 53533
Phone - 608 930 8000

www.uplandhillshealth.org

DESCRIPTION OF SERVICES

- Some information is available in Spanish. Some forms are in Spanish and we have our office brochure in Spanish. Patient education materials and discharge forms are in Spanish.
- Our office uses a video interpreter service.
- We have no Spanish speaking staff members to answer the phone.
- We have no phone system to accommodate non-English speakers.
- No documents necessary for services.

HEALTHCARE - Mental Health

Unified Community Services
1122 Professional Drive
Dodgeville, WI 53533
Phone – 608 935 2776
Phone – 800 362 5717 24/7 Emergency Crisis Line

DESCRIPTION OF SERVICES – Unified Community Services offers mental health education, prevention, crisis intervention, support, treatment, outreach, and rehabilitation.

- Some information is available in Spanish. Some forms are in Spanish and we have our assessment form in Spanish.
- Our office has the ability to translate on the phone or in person. We use the language line if need be.
- We have no Spanish speaking staff members to answer the phone.
- We have no phone system to accommodate non-English speakers.
- Documents may be necessary for services.

Additional information

Will ask for address information

HEALTHCARE - Public Health

Iowa County Health Department
303 Chapel St. Suite 2200
Dodgeville, WI 53533
Phone - 608 930 9870

www.iowacounty.org

DESCRIPTION OF SERVICES

- Some information is available in Spanish. Some forms are in Spanish and we have our office brochure in Spanish.
- Our office has the ability to translate on the phone or in person. We have a paid interpreter. We often use the language line.
- We have no Spanish speaking staff members to answer the phone.
- We have no phone system to accommodate non-English speakers.
- No documents may be necessary for services.

Additional information Public health including immunizations, environmental health, home nursing, Well Woman Program - health screening for women 45-64

HEALTHCARE - Reproductive Health

Neighborhood Health Partners
101 E. Fountain St.
Dodgeville, WI 53533
Phone - 608 930 7720
Emergency Contraception – 800 924 2624

www.SWNHP.org

DESCRIPTION OF SERVICES – Neighborhood Health Partners offer pregnancy services, primary care for women, confidential testing for sexually transmitted diseases, low cost birth control methods, sports physicals, community education on reproductive topics. Cost of service is income based.

- Some information is available in Spanish. Some forms are in Spanish and we have our office brochure in Spanish.
- Our office has the ability to translate on the phone or in person. We have a paid interpreter.
- We have no Spanish speaking staff members to answer the phone.
- We have no phone system to accommodate non-English speakers.
- Documents may be necessary for services.

Additional information

Hours are Tuesday 9-4

HEALTHCARE - Substance Abuse

Unified Community Services
1122 Professional Dr.
Dodgeville, WI 53533
Phone - 608 935 2776
Phone – 800 362 5717, 24/7 Emergency Crisis Line

DESCRIPTION OF SERVICES – Unified Community Services offer substance abuse education, prevention, intervention, support, treatment, and rehabilitation.

- Some information is available in Spanish. Some forms are in Spanish.
- Our office has the ability to translate on the phone or in person. We use the language line in times of a crisis.
- We have no Spanish speaking staff members.
- Our phone system does not accommodate non-English speakers.
- No documents are necessary for services.

Additional information

Proof of address will be needed

HEALTHCARE - Women's Well Women Program

Wisconsin Well Women Program
220 WI-82
Mauston, WI 53948
Phone - 866 735 9616 toll free
Phone - 608 847 9773

www.dhfs.wisconsin.gov/womenhealth/wwwp

DESCRIPTION OF SERVICES - Wisconsin Well Woman Program provides preventive health screening services for women. Serving women ages 35-64.

- Some information is available in Spanish. Some forms are in Spanish. Our application is available in Spanish.
- Our office uses the language line for translation purposes.
- We have no Spanish speaking staff members.
- Our phone system does not accommodate non-English speakers.
- No documents are necessary for services.

Additional information

Income guidelines used to qualify

HOUSING AND ENERGY - Emergency Housing

Southwest Community Action Program
149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326
Phone – 800 704 8555

www.swcap.org

DESCRIPTION OF SERVICES – SWCAP provides emergency housing.

- Some information is available in Spanish. Some forms are in Spanish.
- Our office has the ability to translate on the phone or in person.
- We have no Spanish speaking staff members.
- Our phone system does accommodate non-English speakers.
- No documents are necessary for services.

HOUSING AND ENERGY - Heating Assistance

Iowa County Department of Social Services
300 W. Chapel St.
Dodgeville, WI 53533
Phone - 608 930 9801

www.iowacounty.org
icdss@iowacouty.org

DESCRIPTION OF SERVICES – The Department of Social Services provides financial assistance for heating costs, electric costs, and energy crisis situations.

- Some information is available in Spanish. Some forms are in Spanish. We have a poster for determining language needs.
- Our office uses the language phone line.
- We have no Spanish speaking staff members.
- Our phone system does not accommodate non-English speakers.
- Documents may be necessary for services.

Additional information

Photo ID required
May need proof of residency
Must meet incomes guidelines

HOUSING AND ENERGY - Home Safety

Southwest Community Action Program
149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326
Phone – 800 704 8555

www.swcap.org

DESCRIPTION OF SERVICES – SWCAP offers programs to assist with home efficiency and safety.

- Some information is available in Spanish. Some forms are in Spanish.
- Our office has the ability to translate on the phone or in person.
- Our phone system does not accommodate non-English speakers.
- No documents are necessary for services.

Additional information

Some income guidelines may apply

HOUSING AND ENERGY - Rental Acquisition Assistance

Southwest Community Action Program
100 E. Fountain St.
Dodgeville, WI 53533
Phone - 608 935 9593
Phone - 608 935 2326

www.swcap.org

DESCRIPTION OF SERVICES – SWCAP helps low income individuals and families rent an affordable and adequate place to live.

- Some information is available in Spanish. Some forms are in Spanish.
- Our office has the ability to translate on the phone or in person.
- Our phone system accommodates non-English speakers.
- No documents are necessary for services.

Additional information

Subject to income guidelines

LAW ENFORCEMENT

Arena Police
345 West St.
Arena, WI 53503
Phone - 608 753 2297

www.villageofarena.net

DESCRIPTION OF SERVICES

- Some information is available in Spanish. Some forms are in Spanish.
- Our office uses the language line thru the Sherriff Department for interpretation.
- We have no Spanish speaking staff members to answer calls.
- Our phone system does not accommodate non-English speakers.
- No documentation necessary for services.

LAW ENFORCEMENT

Avoca Police
401 Wisconsin St.
Avoca, WI 53506
Phone - 608 532 6383

www.villageofavoca.com

DESCRIPTION OF SERVICES

- Some information is available in Spanish. Some forms are in Spanish.
- Our office uses the language line thru the Sherriff Department for interpretation.
- We have no Spanish speaking staff members to answer calls.
- Our phone system does not accommodate non-English speakers.
- No documentation necessary for services.

LAW ENFORCEMENT

Dodgeville Police Department
111 Merrimac St.
Dodgeville, WI 53533
Phone - 608 935 3238

www.cityofdodgeville.com

DESCRIPTION OF SERVICES

- No information is available in Spanish.
- Our office uses the language line thru the Sherriff Department for interpretation.
- We have no Spanish speaking staff members to answer calls.
- Our phone system does not accommodate non-English speakers.
- No documentation necessary for services.

LAW ENFORCEMENT

Highland Police
530 Main St.
Highland, WI 53543
Phone - 608 574 4615

www.villageofhighland.net

DESCRIPTION OF SERVICES

- Some information is available in Spanish. Some forms are in Spanish.
- Our office uses the language line thru the Sherriff Department for interpretation.
- We have no Spanish speaking staff members to answer calls.
- No telephone service for non-English speakers.
- Documentation may be necessary for services.

LAW ENFORCEMENT

Iowa County Sheriff's Department
1205 N. Bequette
Dodgeville, WI 53533
Phone – 608 935 3314
Phone – 608 935 5827

www.iowacounty.org

DESCRIPTION OF SERVICES

- Some information is available in Spanish. Some forms are in Spanish.
- Our office uses the language line thru the Sherriff Department for interpretation.
- We have no Spanish speaking staff members to answer calls.
- No telephone service for non-English speakers.
- Documentation may be necessary for services - Depending on situation, documentation of proof of residency may be necessary.

LAW ENFORCEMENT

Mineral Point Police Department
226 Doty St.
Mineral Point, WI 53565
Phone - 608 987 2313

www.mineralpoint.com

DESCRIPTION OF SERVICES

- No information is available in Spanish.
- Our office uses the language line thru the Sherriff Department for interpretation.
- We have no Spanish speaking staff members to answer calls.
- No telephone service for non-English speakers.
- Documentation may be necessary for services.

Additional information

Documentation and/or proof of residency may be necessary in some cases

LAW ENFORCEMENT

Spring Green Police
154 Lexington St.
Spring Green, WI 53588
Phone - 608 588 2125

www.vi.springgreen.wi.gov

DESCRIPTION OF SERVICES

- Some information is available in Spanish. Some forms are in Spanish.
- Our office uses the language line thru the Sherriff Department for interpretation.
- We have no Spanish speaking staff members to answer calls.
- No telephone service for non-English speakers.
- No documentation necessary for services.

LEGAL ASSISTANCE - Attorney

Angel & Angel
110 West Fountain Street
Dodgeville, WI 53533
Phone – 608 935 2338

DESCRIPTION OF SERVICES – Angel & Angel can be of assistance to Spanish speaking people with issues involving criminal law issues, traffic issues, family law, tenant rights, employment related accidents, etc.

- Non-English speaker please call (608) 935-2338 and you will be prompted in Spanish.
- We have Spanish speaking staff at our office.
- No documentation necessary for services.

Additional information

We do not handle immigration law issues, but are well-versed in most areas of the law, and can make referrals if we cannot handle a particular matter.

LIBRARIES

Barneveld Public Library
107 W. Orbison
Barneveld, WI 53507
Phone - 608 924 3711

www.barneveldpubliclibrary.org

DESCRIPTION OF SERVICES

- Some information is available in Spanish. We have the ability to borrow/share material in system.
- We use Google translate and some local teachers for translation.
- We have no Spanish speaking staff to answer calls.
- No telephone service for non-English speakers.
- Documentation may be needed - Spanish applications for library cards are available Photo ID is required for card, Mexican driver's licenses accepted.

LIBRARIES

Cobb Public Library
198 Mifflin
Cobb, WI 53526
Phone - 608 623 2554

www.cobbplwi.wordpress.com

DESCRIPTION OF SERVICES – Cobb Public Library provides books, periodicals, films, and music for on-site use or check-out. Computer/internet access available.

- We have some information available in Spanish.
- We have limited translation services.
- We do not have staff to take calls for non-English speakers.
- No telephone service for non-English speakers available.
- Documentation may be required for services, for example, an ID is needed to obtain a library card.

Additional information

Have Mango language learning systems online

Have the ability to request materials through the SW WI library system

LIBRARIES

Dodgeville Public Library
139 S. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 3728

www.dodgevillelibrary.com

DESCRIPTION OF SERVICES

- We have some information is available in Spanish.
- We have limited translation services.
- We do not have staff to take calls for non-English speakers.
- No telephone service for non-English speakers available.
- Documentation may be required for services.

Additional information

There is open use for all. To obtain a card to check on materials, a picture ID is required.

LIBRARIES

Livingston Public Library
220 Barber Ave.
Livingston, WI 53554
Phone - 608 943 6801

DESCRIPTION OF SERVICES – Livingston Public Library provides books, periodicals, films, and music for on-site use or check-out. Computer/internet access available.

- Limited information is available in Spanish.
- We have no ability to translate.
- We have no Spanish speaking staff.
- No telephone service for non-English speakers available.
- No documents are necessary for services but an ID is required to obtain a library card.

Additional information

Materials can be accessed through the SW WI library system

LIBRARIES

Mineral Point Public Library
137 High St.
Mineral Point, WI 53565
Phone - 608 987 2447

www.mineralpointpubliclibrary.wordpress.com

DESCRIPTION OF SERVICES

- Some information is available in Spanish. We have the ability to borrow/share materials in the system.
- We have an interpreter that we possibly can call for translation.
- We have no interpreter or translator to take calls.
- We have no telephone service to take call for non-English speaking clients.
- No documents are necessary to use the library. A picture ID is required to obtain a card to check out materials.

LIBRARIES

Montfort Library
102 E. Park St.
Montfort, WI 53569
Phone - 608 943 6265

DESCRIPTION OF SERVICES – Montfort Library provides books, periodicals, films, and music for on-site use or check-out.
Computer/internet access available.

- Some information is available in Spanish.
- Our staff uses Google Translate or Microsoft to help translate newsletters.
- We have no interpreter or translator to take calls.
- We have no telephone service to take call for non-English speaking clients.
- No documents are necessary but an ID is needed to obtain a library card.

Additional information

Books and other materials can be obtained through the SW WI library system

SCHOOLS

Dodgeville School District
 400 N. Johnson Street
 Dodgeville, WI 53533
 Phone – 608 924 3461ext. 1020
mmeier@dsd.k12.wi.us

DESCRIPTION OF SERVICES

- Very little information available in Spanish and the school secretaries are not bilingual.
- Interpreting is available by phone or in-person for non-English speakers. English Language Learning and Bilingual Support staff provides translation and assistance upon request.
- English Language Learning and Bilingual Support--currently Mrs. Michelle Meier. Staff know to refer to her if a non-English speaking person calls. All Spanish speaking families have her cell number and can call or text her.
- Our phone system can accommodate non English speakers.
- No documents necessary for services.

Additional information

The contact person can help with completing forms, parent teacher conferences, school nurse, any questions or problems. Spanish speaking families call or text the contact person to notify the school that a student will be absent. The only documentation needed is address, to demonstrate which school district the student resides in. The Free/ reduced lunch form is in Spanish has a space for SSN, but EIN can be used. The district emphasizes that "families should know that the school is a safe place. It is not our business to be concerned about residency/citizenship. It is our business to teach children and keep them safe."

SCHOOLS

Highland School District
1030 Cardinal Drive
Highland, WI 53543
Phone – 608 929 4525
www.highland.k12.wi.us/
ljackson@highland.k12.wi.us

DESCRIPTION OF SERVICES - K-12 Schools

- No information available in Spanish.
- Our Spanish teacher does most of the translations if needed to make parent contacts. Otherwise, the district has an interpreter, Monica Sella, who comes to meetings and meets with families.
- The general contact person for non-English speakers is Lindsay Jackson, school psychologist.
- There is telephone voice service for non-English speakers.
- No documents necessary for services.

Additional information

Parents are told to call the Spanish teacher if they need to communicate (for example, if their child is ill and not able to be in class).

SCHOOLS

Iowa-Grant School District
498 County IG
Livingston, WI 53554
Phone – 608 943 6313 ext. 1021
Phone – 608 943 6311
<http://www.igs.k12.wi.us/faculty/jrogstad>
jrogstad@igs.k12.wi.us

DESCRIPTION OF SERVICES - K-12 Schools

- Very little information available in Spanish.
- Our teachers use Google Translate or Microsoft to help translate newsletters.
- Our staff know to transfer the call to Jennifer Rogstad for non-English speaking calls.
- We have no telephone accommodation for non-English speakers.

Additional information

Jennifer Rogstad teaches Title I Reading and works with Spanish-speaking students and families.

SCHOOLS

River Valley School District
 660 W. Daley Street
 Spring Green, WI 53588
 Phone – 608 588 2551
 www.rvschools.org

DESCRIPTION OF SERVICES - K-12 schools

- Some information is available in Spanish - There are a few textbooks that have portions available in Spanish, and certain forms and standardized letters.
- Interpreting is available by phone or in-person for non-English speakers. There is a language line for the Emergency Crisis Line. The ESL Teacher translates for students and their families on a 50% basis. The 3 Spanish teachers assist with translating. Also use dictionaries and phone apps.
- There is telephone voice service for non-English speakers. If the person speaks Spanish, staff know to transfer the call to the ESL Teacher (currently Laura Seybold). Our phone system accommodates non-English speakers.
- No documents are necessary. Proof of residency is required.

Additional information

When a Spanish speaking person enters the school district, the family completes a Home Language Survey, which is forwarded to the ESL Teacher. The ESL teacher gives the student a W-APT to assess current English proficiency and schedules them for English instruction. The ESL Teacher provides her voice-mail extension and personal cell phone numbers to all Spanish speaking students and their families, and her messages are bi-lingual. Parents can write notes in Spanish for the school, or use a bilingual form created by the ESL Teacher.

SUBSTANCE ABUSE

Alcoholics Anonymous/Serenity Club
401 N. Union St. #1
Dodgeville, WI 53533
Phone - 608 935 5896

DESCRIPTION OF SERVICES – Alcoholics Anonymous helps people who have a desire to stop drinking and improve their lives without alcohol.

- Some information is available in Spanish.
- No accommodations available for non- English speakers.
- No documents necessary for services.

Additional information

All meetings are confidential

TRANSPORTATION

County Taxi
100 E. Fountain St.
Dodgeville, WI 53533
Phone - 608 553 0590

DESCRIPTION OF SERVICES - Taxi Services

- No material available for non- English speaker.
- No accommodations available for non- English speakers.
- No telephone service available for non-English speakers.
- No documents necessary for services.

Additional information

Wheelchair accessible
\$2 base price per ride
Dodgeville area

TRANSPORTATION

Medical Transportation Management
5117 W. Terrace, Suite 400
Madison, WI 53718
Phone - 866 907 1493

mtm-inc.net

DESCRIPTION OF SERVICES – Provides non-emergency medical transportation to Medicaid and Badgercare Plus recipients.

- Some information is available in Spanish.
- Interpreting is available by phone or in-person for non-English speakers. There is a language line for the Emergency Crisis Line.
- There is telephone voice service for non-English speakers.
- Proof of residency is required.

Additional information

Must be a Wisconsin resident

Must be a Medicaid or BadgerCare Plus recipient

TRANSPORTATION

Southwest Community Action Program
149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326
Phone – 800 704 8555

www.swcap.org

DESCRIPTION OF SERVICES – SWCAP provides the Work 'n Wheels Program – a 0% interest loan for vehicles used for work.

- Some information is available in Spanish.
- Interpreting is available by phone or in-person for non-English speakers.
- There is telephone voice service for non-English speakers.
- No specific forms of identification are needed to request services.

Additional information

Subject to income guidelines

OTHER - Skills Enhancement

Southwest Community Action Program
149 N. Iowa St.
Dodgeville, WI 53533
Phone - 608 935 2326
Phone - 800 704 8555

www.swcap.org

DESCRIPTION OF SERVICES – SWCAP offers Skills Enhancement to assist with education related expenses for individuals interested in improving their earning potential.

- Some information is available in Spanish.
- Interpreting is available by phone or in-person for non-English speakers.
- There is telephone voice service for non-English speakers.
- No specific forms of identification are needed to request services.

Additional information

Subject to income guidelines